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www.services.airbus.com

SERVICES

Cabin Crew Training

Let's shape the future
together
now

AIRBUS

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AIRBUS

SAFETY

ACTIVE LEARNING

PROXIMITY

KNOWLEDGE,
SKILLS & ATTITUDE

EXPERTISE

FLEET-WIDE
EXPERIENCE

VIRTUAL
TRAINING TOOLS

“ The Airbus Cabin Crew Training provides airlines with enhanced knowledge of the aircraft for safe cabin operations. The Airbus Cabin Crew Training follows the current industry standards, safety and training recommendations.

This is what we aim to achieve with the range of Airbus Cabin Training, Solutions and Tools that we provide.

We look forward to accompanying you on this journey. ”

Jean-Laurent Si Larbi,
Director of Cabin Crew
Training & Operations

Airbus Cabin Crew Training



“Your training **where** and **when** you need it.”

Type Specific Cabin Training

Type specific information and operational recommendations on the aircraft and cabin systems straight from the manufacturer.

BENEFITS

- ⊕ Cabin knowledge Modules (CKM)
- ⊕ Virtual Handset Trainer (A350 and A380)
- ⊕ Flight Attendant Panel (FAP) trainer
- ⊕ Emergency equipment review
- ⊕ Door/Exit practical training¹
- ⊕ Optional Airbus Crew Resource Management (ACRM)²

¹ At Airbus Training Centers and customer base, if available.

² Not available on the e-Training Platform



Classic to Enhanced FAP Cabin Training

To enable a smooth transition from the Classic to the Enhanced FAP.

BENEFITS

- ⊕ Cabin Knowledge Modules (CKM)
- ⊕ Flight Attendant Panel (FAP) trainer



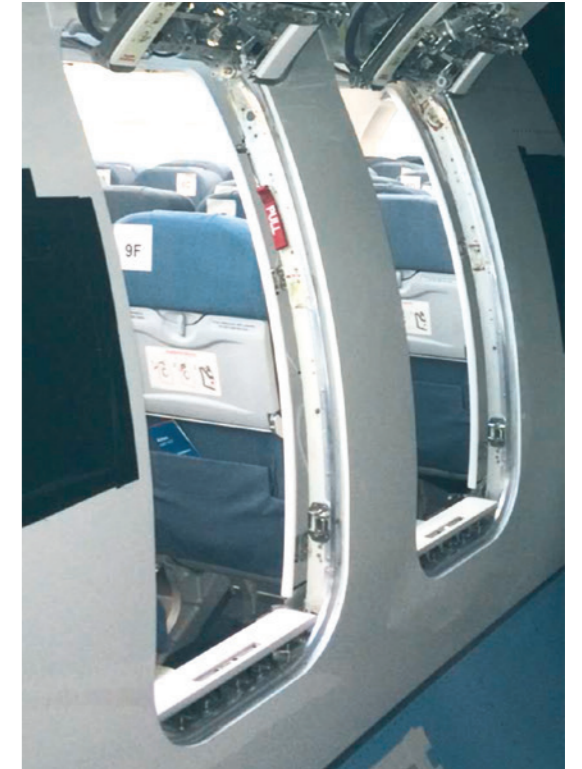


A320 to A321 NX (ACF) Difference Cabin Training

To highlight the differences between the A320 family and the A321 ACF (NX).

BENEFITS

- ✦ Practical door and overwing trainers
- ✦ Instructor-led theoretical training
- ✦ Customized cabin presentation, when available



A330 to A350 Difference Cabin Training

To highlight the differences between the A330 and the A350.

BENEFITS

- ✦ Practical door
- ✦ Instructor-led theoretical training
- ✦ Customized cabin presentation, when available



Initial Operating Experience (IOE)

A unique experience that offers customized in-flight support and guidance.

BENEFITS

- ⊕ Support for your Entry Into Service (EIS) and Line Training
- ⊕ The presence of an Airbus cabin crew instructor
- ⊕ Advanced knowledge of operation of Airbus aircraft cabin systems

Airbus Cabin Instructor Course (ACIC)

Train the Trainer

To provide future and experienced instructors with the appropriate knowledge, skills and attitude to develop and deliver cabin crew training within their own airline.

BENEFITS

- ⊕ To understand the psychological approach to training
- ⊕ Learning process theory
- ⊕ Training needs analysis
- ⊕ Communication process



e-Training

We provide a comprehensive set of learning media for cabin crew theoretical knowledge.

Distance Learning

Airbus Distance Learning is an instructor-led theoretical course.

e-Learning

Airbus e-Learning is an online self-study course.

BENEFITS

- ⊕ Content available at any time, from any location and device
- ⊕ Monitoring & reporting functions (e-Learning)

“Your **cost-effective** training solutions.”

Virtual Tools & Solutions

Flight Attendant Panel (FAP) Trainer

To support training and enable users to familiarize themselves with the operation of the FAP.



Handset Trainer

To support training and enable users to familiarize themselves with the operation of the handset (only available for the A350 and the A380).



Cabin Knowledge Modules (CKM)

The CKM are a set of modules with videos that are used in all Cabin Training courses.



Cabin Training Suite (CTS)

The Cabin Training Suite is a solution that includes the following Training Tools:

- Cabin Knowledge Modules (CKM)
- Flight Attendant Panel (FAP) Trainer
- Handset Trainer (only for A350 XWB and A380).

Note: All Training Tools can be ordered individually.

BENEFITS



Complete Cabin training solution at your home base



Active Learning approach supported by virtual and interactive tools



Combined **theoretical & practical** training



Significant savings in training development and update, and reduced training time on the aircraft

